



ADASHI Systems LLC

ADASHI Rollcall

17.0

Release Notes



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Adashi Rollcall 17.0 Release Notes

1. INTRODUCTION

The document communicates the major new features and changes in this release of Adashi Rollcall. It also documents known problems and workarounds if applicable.

2. ABOUT THIS RELEASE

This is the first significant release of updates and additions to Adashi Rollcall in some time. Thus, there are significant changes and a host of new additions. Additional support documentation and video will be provided to ensure all customers are appropriately introduced to new features.

3. COMPATIBLE PRODUCTS

This product has been tested on the following platforms or with the following products:

- Google Chrome v78 and newer on Windows 10, 8.1, 7
- Google Chrome v71 on Windows 7
- Mozilla Firefox v72 and newer on Windows 10, 8.1

4. RELEASE / DEPLOYMENT PROCESS

4.1 PROCESS

Adashi support will contact the person designated as your primary contact to schedule a deployment time. A notice will be provided 24 hours before planned site maintenance, and again just before the site comes down. Deployments typically take less than an hour, and the site will work without further customer input upon reactivation.

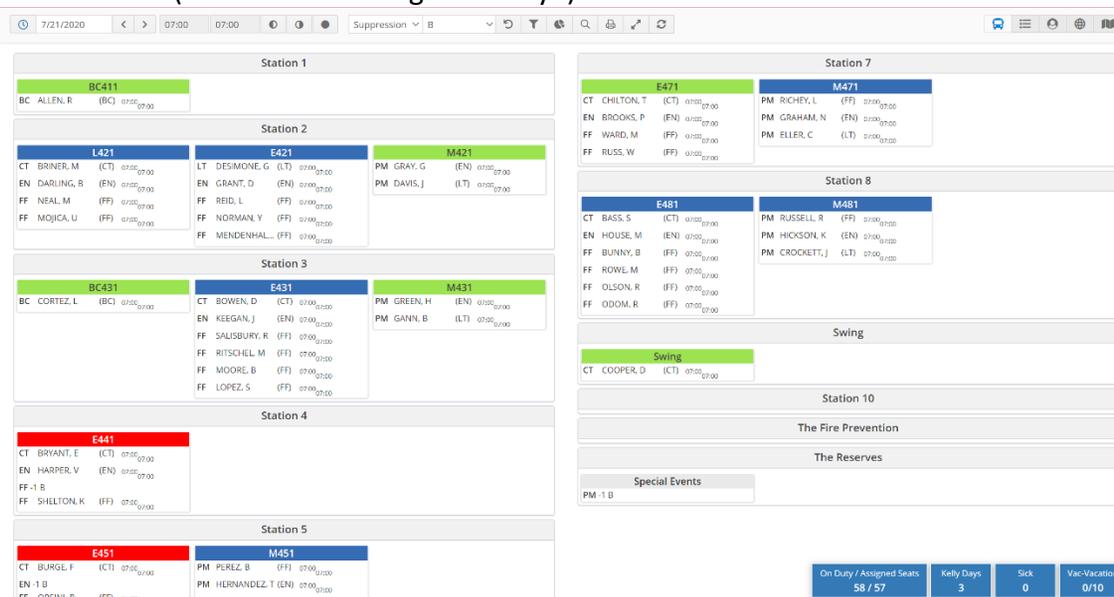
If desired, prior to or following deployment, Adashi can schedule a walkthrough meeting to introduce trainers or department heads to new features. Access to a link with a copy of these release notes and a set of explanatory videos will be provided with the deployment.

5. FEATURES

5.1 NEW FEATURES

The following new features appear in this release (note that a video review of all additions will be provided along with these release notes):

- Roster Quickview** – Condensed view of the Situation Board, designed to take up less vertical space. Good for printing daily roster. Accessible by clicking the expand (↗) button twice (the icon will change to an eye)



- Records count and View All** – All list views in Rollcall now have a record counter, so the user is able to view the total number of records present in the list. A View All option has been added for those who prefer to scroll an entire list of records, rather than view pages.

Bookings

Search Employees... 7/1/2020 07:00 7/31/2020 07:00

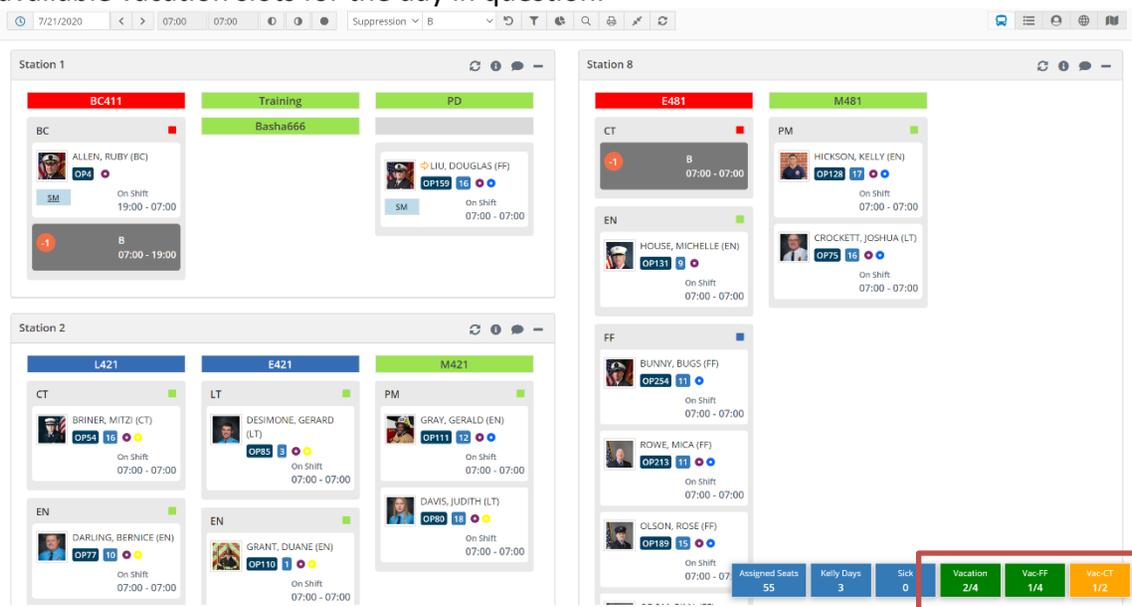
All Rotations (3) All Shifts (14) All Stations (13) All Codes (13) All Subcodes (77)

Service No	Name	Rotation	Shift	Station	Code	From	To	Comment	Created By	Date Created
22803	Bowen, Dorothy	Suppression	B	Station 3	Kelly Day / K	Wed, 7/1/2020 07:00	Thu, 7/2/2020 07:00		Administrator	Tue, 12/31/2019 19:30
23071	Harris, Ahmad	Suppression	B	Station 6	Kelly Day / K	Wed, 7/1/2020 07:00	Thu, 7/2/2020 07:00		Administrator	Tue, 12/31/2019 19:31
23158	Odom, Rima	Suppression	B	Station 8	Kelly Day / K	Wed, 7/1/2020 07:00	Thu, 7/2/2020 07:00		Administrator	Tue, 12/31/2019 19:31
30558	Shelton, Kelly	Suppression	B	Station 4	Kelly Day / K	Wed, 7/1/2020 07:00	Thu, 7/2/2020 07:00		Administrator	Tue, 12/31/2019 19:31
23098	King, Justin	Suppression	C	Station 6	VOT / OTVOT	Wed, 7/1/2020 07:00	Thu, 7/2/2020 07:00		Administrator	Fri, 6/19/2020 07:31
23002	Clark, Talia	Suppression	C	Station 7	VOT / OTVOT	Wed, 7/1/2020 07:00	Thu, 7/2/2020 07:00	22252		Thu, 6/25/2020 10:04
23095	Anderson, Christopher	Suppression	C	Station 3	VOT / OTVOT	Wed, 7/1/2020 07:00	Thu, 7/2/2020 07:00	22252		Mon, 6/29/2020 11:16
23095	Anderson, Christopher	Suppression	C	Station 3	VOT / OTVOT	Thu, 7/2/2020 07:00	Fri, 7/3/2020 07:00	22252		Mon, 6/29/2020 11:16
23168	Pope, Michael	Suppression	A	Station 2	Leave / ADL	Thu, 7/2/2020 07:00	Fri, 7/3/2020 07:00	23115		Thu, 7/2/2020 11:42
23002	Clark, Talia	Suppression	C	Station 7	VOT / OTVOT	Thu, 7/2/2020 07:00	Fri, 7/3/2020 07:00	22252		Thu, 6/25/2020 10:04
23006	Coombs, Gloria	Suppression	A	Swing	Kelly Day / K	Fri, 7/3/2020 07:00	Fri, 7/3/2020 07:00		Administrator	Tue, 12/31/2019 19:32
23084	Johnson, Walter	Suppression	A	Station 3	Kelly Day / K	Thu, 7/2/2020 07:00	Fri, 7/3/2020 07:00		Administrator	Tue, 12/31/2019 19:32
23122	Mcbride, Julene	Suppression	A	Station 8	Kelly Day / K	Thu, 7/2/2020 07:00	Fri, 7/3/2020 07:00		Administrator	Tue, 12/31/2019 19:32
30556	Sharp, Yasmin	Suppression	A	Station 7	Kelly Day / K	Thu, 7/2/2020 07:00	Fri, 7/3/2020 07:00		Administrator	Tue, 12/31/2019 19:32
30051	Salisbury, Randa	Suppression	B	Station 3	Kelly Day / K	Fri, 7/3/2020 07:00	Sat, 7/4/2020 07:00		Administrator	Tue, 12/31/2019 19:31

Total records : 128

1 2 3 4 5 6 7

- Vacation Limits and Categories** – vacation limits allow the department to configure rank or rank-group specific vacation limits, as well as a total limit. This is designed to help enforce minimum staffing requirements, though the current implementation does not prevent users from approving and overbooking vacation. Limit information appears in each employee calendar (and can be toggled on and off), to assist employees in making vacation requests. Limit information also appears on the Situation Board, and in all booking creation UIs. Limit indicators are color coded; green indicates there are at least 2 open vacation slots remaining, orange indicates one remaining, and red indicates no available vacation slots for the day in question.



- Overtime Sign Up/Volunteering** – This feature puts overtime eligibility in the hands of personnel rather than administrators or staffing managers. A new function was added to the Calendar, OT Sign Up Mode. Entering this mode allows users to select non-duty days they would like to be eligible for overtime offers. The mode applies a special code to each day, and the staffing manager can filter the available personnel list in Shortage Repair by this code to identify all personnel who volunteered to be eligible on that day. The particular code can be configured in Admin > System > Settings.
 - Videos will be provided to further explain and demonstrate how to set up and use this feature.
- Terminology configuration** – A new menu has been added under Admin > System > Terminology, which allows administrative-level users to change the terminology used to describe menu items and other terms used in the Rollcall application. Configuration is managed in a table with three columns. The center column depicts the default term, which is what you will see in the program. The empty right column is where the user can enter their own terms, and upon saving those customized terms will now appear across Rollcall.



5.2 CHANGED FEATURES

The following features have been changed in this release:

- **Shift Adjustment records** – Once created, shift adjustments were previously not editable. To change a record, it had to be deleted and recreated. Now, shift adjustments can be edited anywhere they can be created. The same capability has always been present for Booking records.
- **Calendar items** – Bookings and Shift Adjustments on the user calendar no longer bleed into the second day of a shift. Example: department shift runs from 07:00 Jan 1 to 07:00 Jan 2. Since Jan 1 is where the bulk of the shift takes place, any record for that shift will only appear on Jan 1.
- **Shift Times Filter** – In Bookings and Shift Adjustments, shift times filters have been introduced to prevent records from other days/shifts polluting your filter selections. If the user filters a view to a single day, they would previously get records from two shifts: any records from the previous day for whom the shift ended that morning, and the records they likely wanted to see from that day. The shift times filter restricts these extra records from the previous day's shift.

- Simultaneous Overtime Offers** – Previously, overtime offers had to be made one at a time, even if the eligible recipient list was the same. Users can now multi-select shortages and make offers on as many at once as desired. The individual offers do not need to go to the same recipients, each can be broken down and customized as before. Offers and imports cannot be made together.

ACTIVITIES

Shortage Management

Shortages

Repair Jobs

Shift Offers

Bookings

Shift Adjustments

Resource Offline

Shortage Management / Shortages

All Rotations Not Offered All Positions 7/21/2020 07:00 7/22/2020 07:00

<input type="checkbox"/> Rotation	Shift	Location	Vehicle	Position	From	To
<input type="checkbox"/> Suppression	B	Station 1	BC411	BC (-1)	7/21/2020 07:00	7/21/2020 19:00
<input checked="" type="checkbox"/> Suppression	B	Station 4	E441	FF (-1)	7/21/2020 07:00	7/22/2020 07:00
<input checked="" type="checkbox"/> Suppression	B	Station 5	E451	EN (-1)	7/21/2020 07:00	7/22/2020 07:00
<input type="checkbox"/> Suppression	B	The Reserves	Special Events	PM (-1)	7/21/2020 07:00	7/22/2020 07:00
<input type="checkbox"/> Suppression	B	Station 8	E481	CT (-1)	7/21/2020 07:00	7/22/2020 07:00

Total records : 5

ACTIVITIES

Shortage Management

Shortages

Repair Jobs

Shift Offers

Bookings

Shift Adjustments

Resource Offline

Shortages / Repair

Suppression 2 Selected

FF All Skills All Codes

B / Station 4 / E441
21st Jul 07:00 - 07:00

Offer Import

Link Times

FF 07:00 - 07:00

B / Station 5 / E451
21st Jul 07:00 - 07:00

Offer Import

Link Times

EN 07:00 - 07:00

B / Station 8 / E481
21st Jul 07:00 - 07:00

Offer Import

Link Times

CT 07:00 - 07:00

Employee Sei

FF, Av

McBride, Ju

McNeill, Je

Melendez, Do

Melgoza, Mi

Parks, Jo

Sharp, Ya

Lowe, Sy

Mills, Jo

Perry, Br

Sheehan, Cr

Westmoreland, Ph

Marquez, De

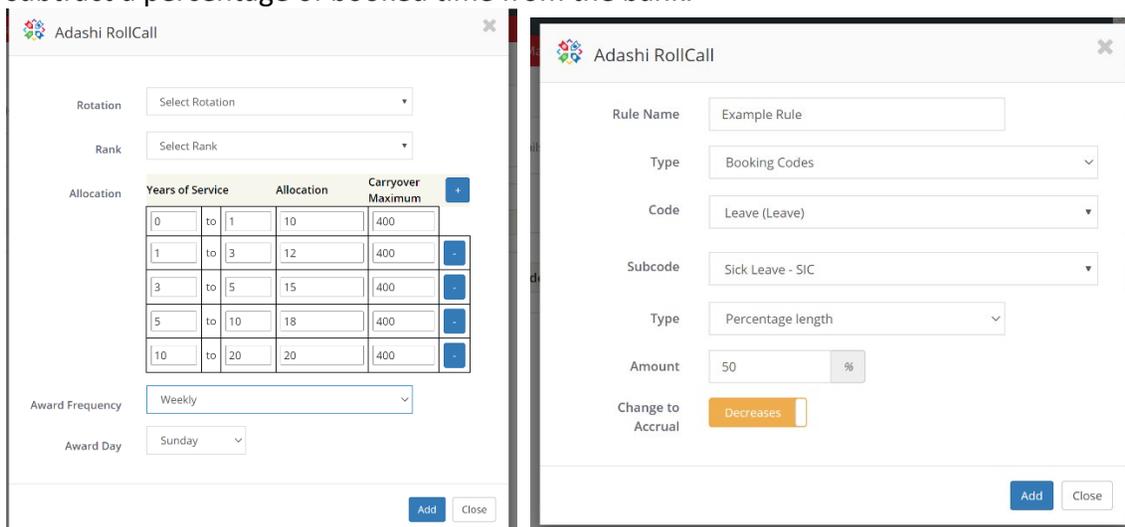
Mendez, Go

Porter, Li

Scott, Io

Tolliver, Se

- Expanded accrual options** – Prior to 17.0, accrual rates for vacation or sick time earned were fixed. Now, administrators can configure rates of accrual that vary depending on years of service. Years of service is calculated from the Service Start Date entered in Rollcall for each employee. Additionally, accruals can now have carryover limits, which restrict the number of hours that can be rolled over to the next year of an annual accrual. Finally, additional options for adding/subtracting hours from an employee’s accrual bank have been added. Administrators can now configure bookings to add or subtract a fixed quantity from the accrual bank regardless of booked time, or to add or subtract a percentage of booked time from the bank.



- Overtime Booking Code Filter** – This filter was added to Shortage Repair to give users more options for determining eligible offer recipients. This filter facilitates personnel-based overtime sign up/volunteering, and allows the user to filter by one or more booking codes.
- Shift shortcut buttons** – The “half moon” buttons used to quickly adjust booking/shift adjustment times have been made configurable under Admin > System > Settings. These buttons have been added to the import tab in Shortage Repair, and have been added to the Situation Board to allow the user to view the first or second half of the shift only.
- Additional color options for duty comments and skill badges** – Color options have been significantly expanded. Before 17.0 there were just 5 color choices plus white, which limited the usefulness of color coding skill badges. The new color palettes now offer virtually unlimited color choice, making it easier to distinguish between different skill badges.



5.3 REMOVED FEATURES

The following features have been removed in this release:

- None

6. RESOLVED DEFECTS

The following defects have been resolved in this release:

- Resolved a bug that caused the OFFERED indicator which appears next to shortages on the Situation Board for which an overtime offer is active to remain even if the offer was deleted.
- Resolved a bug which generated an error message when attempting to import an employee in a Shift Offer.
- Resolved a bug which crashed Rollcall if more than 3 sort order rules were configured for a list.
- Resolved several issues which caused incorrect vacation counts, and caused the disappearance of vacation categories from the Situation Board.
- Resolved a bug which froze Rollcall if the user attempted to drag and drop an employee on the Situation Board while in Roster Quickview.
- Resolved a bug in the Schedule view when the user accessed the employee summary popup, which caused parts of the interface to blank out depending on certain user inputs.
- Resolved a minor issue that caused Station 10 to appear on the Situation Board between Station 1 and Station 2. Does not affect customers whose stations are not organized numerically.
- Resolved a bug that prevented admin-level users from creating overtime offers for shortages of irregular length. Irregular length refers to any shortage that is not 12 or 24 hours in length, and can be caused by short absences like doctor's visits or trainings.
- Resolved a bug that led to certain information in the employee summary popup to not display properly in the Schedule view.
- Resolved a bug that prevented the Roster Quickview on the Situation Board from updating employee shift times.
- Resolved a minor issue that miscounted the number of employee records in the Search window.



- Resolved several issues with vacation counts, including a bug that caused the disappearance of a count, and one where counts were not updating properly.
- Resolved a bug that prevented an employee from being imported onto a shift if a code was already applied. There are several use cases that would lead to an employee with a code being imported, including bookings that do not take up an entire shift, and using the new OT Sign Up system.
- Resolved a bug that stopped notifications from being sent for overtime and shift offers.
- Resolved a bug that required a space between certain letters when responding to an overtime offer via SMS text message. If the space was missing, the system would not properly record the response, and would inform the user the offer had expired, even if it had not.
- Resolved a bug that led to a “null value” error screen for a short while after a fresh deployment. Rollcall now redirects the user to log in after update.
- Resolved a bug which prevented short-length shortages from appearing in the Situation Board, and prevented vehicle staffing color-coding from updating.

7. KNOWN BUGS AND LIMITATIONS

7.1 GENERAL NOTE

In the Admin section of the program, accessible only with the proper permissions, there is a menu item called Dashboard. Modifying items in here can lead to incorrectly altered department data and other errors.. Adashi recommends consulting with IT Support rather than attempting to interact with this section.

There is a known issue that leaves shift adjusted employees in the Available for Overtime list in Shortage Repair. This is not likely to affect many customers, but if someone is already on OT they may still appear as available.

7.2 ROLLBACK PROCEDURE

In the event of a significant issue with the upgrade, Adashi has a system in place to revert a site to the previous working version. Unfortunately, this means that any new data created in Rollcall between the time of the upgrade and the rollback will be lost. A rollback is a worst-case scenario, and Adashi will do everything possible to prevent such an option from becoming necessary.

8. DOCUMENTATION

As part of your department’s purchase of Adashi Rollcall, a set of training videos are made available for you and your employees to learn to use the system. An additional set of videos covering the new features and changes in this update is provided along with these release notes. If there is further need for explanation or assistance, please contact



us at (1) 877.563.9980 during normal business hours and we will be happy to answer your questions, or if required set up a call to address your needs in person.

Revision History

Version	Date	Summary of Changes	Author	Revision Marks (Yes/No)
0.5	May 29 th 2020	Initial revision	Corey Guen	No
0.6	June 11 th , 2020	Added resolved bugs, explanations of new and changed features	Corey Guen	Yes
0.7	July 16 th 2020	Added resolved bugs, finalized for release	Corey Guen	No
1.0	July, 28 th , 2020	Added resolved bugs, rollback procedure, final check	Corey Guen	No