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# **ADASHI Systems LLC**

## **ADASHI Rollcall**

**17.4**

## **Release Notes**



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## Adashi Rollcall 17.4 Release Notes

### 1. INTRODUCTION

The document communicates the changes and fixes made in this release for Adashi Rollcall version 17.4. It also documents known problems and workarounds if applicable.

### 2. ABOUT THIS RELEASE

This is a feature release containing a host of new functionality, improvements made to existing features and bug fixes. It follows patch release 17.3.4 which was made available to customers in mid-September. These release notes contain detailed descriptions of included additions and changes.

### 3. COMPATIBLE PRODUCTS

This product has been tested on the following platforms or with the following products:

- Google Chrome v78 and newer on Windows 10, 8.1
- Mozilla Firefox v72 and newer on Windows 10, 8.1

### 4. RELEASE / DEPLOYMENT PROCESS

#### 4.1 PROCESS

Adashi support will contact the person designated as your primary contact to schedule a deployment time. A notice will be provided 24 hours before planned site maintenance, and again just before the site comes down. Deployments typically take less than an thirty minutes, and the site will work without further customer input upon reactivation.

If desired, prior to or following deployment, Adashi can schedule a walkthrough meeting to introduce trainers or department heads to new features. Access to a link with a copy of these release notes and a set of explanatory videos are provided with the deployment.


## 5. FEATURES

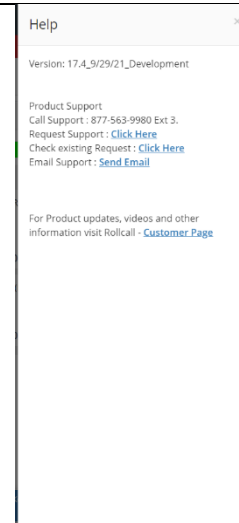
### 5.1 NEW FEATURES

- **Customizable Code Counts** – A long requested feature, 17.4 allows departments to fully customize which code(s) are counted in numerous places throughout the application. This change facilitates better situational awareness regarding staffing and makes overtime hiring decisions easier. (NOTE: Customizations are made by Adashi and are not customer accessible; Adashi will contact your department to solicit desired customizations and apply them on your behalf during the update process)
  - **Situation Board Summary Boxes** – The first customizable count location is the boxes which summarize types of bookings and shift adjustments on the Situation Board. Previously, these boxes were fixed, and only counted a single code each. Now, there are 6 total customizable boxes, including the name of the box (like Overtime, Sick, Leave etc below) and the code(s) counted by each box. 2 are configured for shift adjustment counts and 4 are for booking counts. The **i** icon is a legend, which shows the codes counted by each box when clicked, which also adjusts if changes to the custom counts are ever made. It is not required that all six boxes be used.



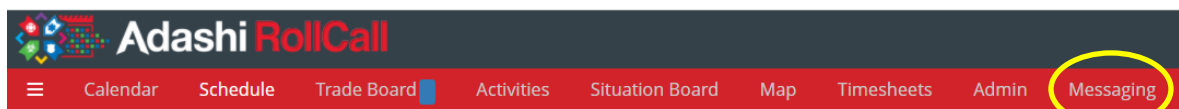
- **Overtime Count / Overtime Hours** – There are several places in Rollcall where the number of overtime hours and the number of overtime instances each employee has worked are tracked, including the Admin > Employees list, and the pages that facilitate overtime offers and imports under Activities. These counts are now fully customizable as well, where previously each could only count a single code.

- **Help Menu** – The Help Menu is a new addition to the always-accessible toolbar in the upper right corner of Rollcall. Clicking the new  icon will bring up a sidebar, which provides the following:
  - Current code version
  - Support phone number
  - Link to create a support request
  - Link to check an existing support request
  - Email to support
  - Link to product resources page (explanatory videos, release notes etc.)
- **Timesheets** – Several major changes have been introduced to Timesheets to make it more flexible, useful, and efficient. First, background logic has been revamped to ensure quicker load times and more reliable data retrieval. Second, an Activity Log has been introduced, which updates activity data in real time, allowing supervisors to review, edit and approve daily records at any time rather than waiting for the Timesheets page to gather data at set points. Third, the approved/rejected/pending workflow has been streamlined for quicker review of records.



## 5.2 CHANGED FEATURES

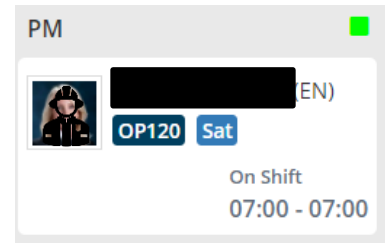
- **Messaging Changes** – a variety of changes to the internal Rollcall messaging system have been made to make the system more useful, accessible, and consistent.
  - First, Messaging has been given its own menu item, which is much easier to find than opening the inbox from within the envelope icon:



- Message composition is now easier as well; how message recipients are selected has been significantly improved, adding options for filtering by rotation, shift, station (location), rank, skills and position, making it possible to reach any and all combinations of employees with a message (for example: Send a training notice to all Boat Pilots on C shift, or send a visitors notice to all staff on duty at Station 12 on a particular date).
- User's inboxes can now be filtered by notification type, breaking down between Work Offers (overtime and special event opportunities) and IMs (communication between users and system-generated notifications).
- Messages now open in a popup window rather than taking the user to a new page and forcing the user to reset all filters when returning to the inbox list view.
- For administrators, the historical log of messages sent is now available in the Admin menu, under Tools > Message Log. This tool is particularly useful for

auditing messages, to confirm certain overtime offer notices went out for instance.

- Crashes that used to occur when too many messages were loaded on this page have also been resolved.
  - This Log can also be filtered by IM/Work offer, as well as by delivery method (app notification vs SMS text message).
- **Vacation Planner performance improvements** – Various code tuning and logic changes have been made to improve the loading performance of the vacation planner. Load times for both views are now 2-3 times faster than previous, making the feature more usable. Additional functional changes are forthcoming in a future release.
- **Expanded Kelly Day functionality** – For those customers who hire overtime using Kelly Day, 17.4 adds some helpful information across the program.
  - Kelly Day mapping (by number or by weekday) is now an available column in the Admin > Employees list, as well as the list views for selecting employees to be offered and hired for overtime. This column can be hidden in the column selector on each page, and when selected to appear the employee records can be sorted by Kelly Day.
  - We also added Kelly Day data to the Situation Board employee cards, and weekday information to overtime slots to make it easier to make hiring decisions.



### 5.3 REMOVED FEATURES

The following features have been removed in this release:

- None

## 6. RESOLVED DEFECTS

The following defects have been resolved in this release:

- ARC-644 – resolved a defect that prevented certain rotations from loading in the Schedule view.
- ARC-645 – fixed a crash when a user attempted to export data to Excel from the Vacation Planner.
- ARC-646 – resolved a timeout issue that prevented the Vacation Planner from loading in certain circumstances.

- ARC-647 – resolved an issue that caused the employee duty summary popup to partially load on the OT Offer page.
- ARC-651 – per request of several customers, additional space was introduced to the employee summary popup between the activity Edit and Delete buttons, resulting in fewer accidental deletions.
- Resolved an issue that prevented mobile applications from connecting to updated 17.4 web code.

## 7. KNOWN BUGS AND LIMITATIONS

### 7.1 GENERAL NOTE

In the Admin section of the program, accessible only with the proper permissions, there is a menu item called Dashboard. Modifying items in here can lead to incorrectly altered department data and other errors. Adashi recommends consulting with IT Support rather than attempting to interact with this section.

### 7.2 ROLLBACK PROCEDURE

In the event of a significant issue with the upgrade, Adashi has a system in place to revert a site to the previous working version. Unfortunately, this means that any new data created in Rollcall between the time of the upgrade and the rollback will be lost. A rollback is a worst-case scenario, and Adashi will do everything possible to prevent such an option from becoming necessary.

## 8. DOCUMENTATION

As part of your department's purchase of Adashi Rollcall, a set of training videos are made available for you and your employees to learn to use the system. An additional set of videos covering the new features and changes in this update and all previous updates is accessible along with a copy of these release notes here:

<https://www.adashi.com/rollcall-customers/>.

If there is further need for explanation or assistance, please contact us at:

(1) 877.563.9980 during normal business hours and we will be happy to answer your questions, or if required set up a call to address your needs in person.



## Revision History

Version	Date	Summary of Changes	Author	Revision Marks (Yes/No)
0.5	9/23/21	Initial revision	Corey Guen	No