ADASHI Systems LLC

ADASHI Rollcall
17.5

Release Notes

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Adashi Rollcall 17.5 Release Notes

1. INTRODUCTION

The document communicates the changes and fixes made in this release for Adashi RollCall version 17.5. It also documents known problems and workarounds if applicable.

2. ABOUT THIS RELEASE

This is a feature release containing a host of new functionality improvements made to existing features and bug fixes. It follows patch release 17.4.4 which was made available to customers in mid-September. These release notes contain detailed descriptions of included additions and changes.

3. COMPATIBLE PRODUCTS

This product has been tested on the following platforms or with the following products:

- Google Chrome v101 and newer on Windows 10, 8.1

4. RELEASE / DEPLOYMENT PROCESS

4.1 PROCESS

An Adashi Systems tech support representative will contact the person designated as your primary contact to schedule a deployment time. A notice will be provided 24 hours before planned site maintenance, and again just before the site comes down. Deployments typically take less than thirty minutes, and the site will work without further customer input upon reactivation.

Access to a link with a copy of these release notes and a set of explanatory videos will be provided prior to the deployment.
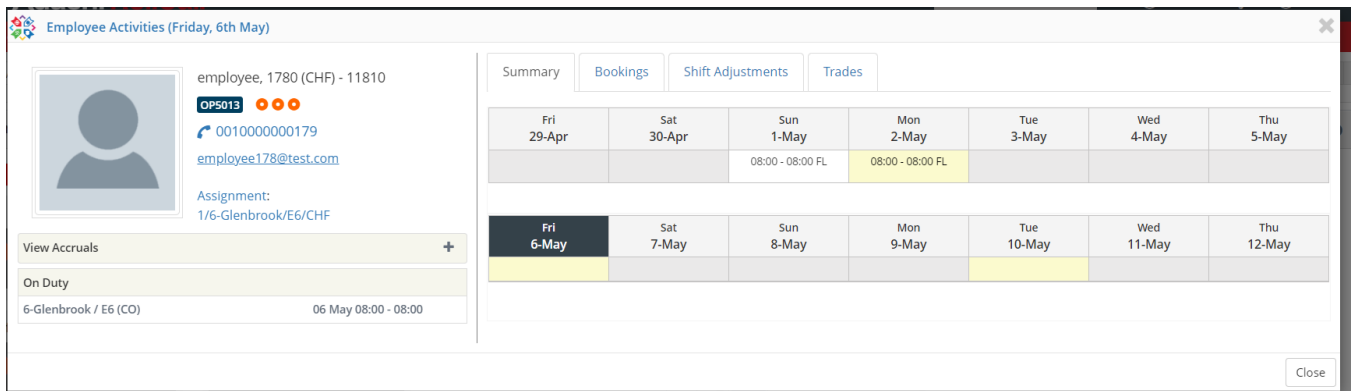
5. FEATURES

5.1 NEW FEATURES

Activity Summary

The Activity Summary has been added to the Employee popup which is accessible on the Situation Board, Calendar, Schedule and OT Offer Details pages. The summary provides a two-week snapshot of employee activity, showing activity codes and times for 7 days preceding the current day and 6 days following. Like the Calendar, on-duty days are color coded for easy recognition. New activities automatically appear on the Activity Summary once created.

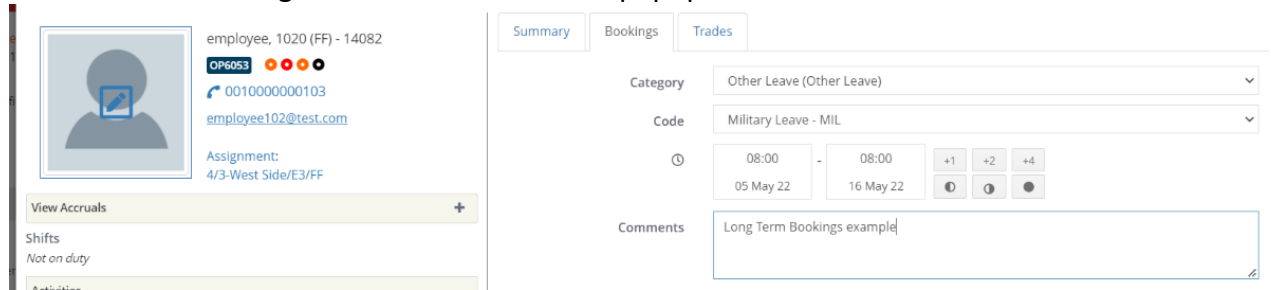See the image below for an example Activity Summary, under the Summary tab on the right side of the popup.

Long term bookings

This feature makes a long-requested change a reality. In previous versions of RollCall, creating a booking that lasts longer than the length of a shift resulted in one continuous activity, applied to on and off-duty days alike. This created problems with various activity counts such as Vacation; if an employee on A shift has a Vacation booking for two weeks, his vacation is counted towards the department total for every day of that two weeks, instead of just the days he was meant to be on duty.

17.5 RollCall now automatically considers on and off duty days when creating a booking longer than a shift, applying individual activities to only on duty days. This means that these type of long activities will not impact counts improperly, though it is still possible to exempt certain codes from this behavior in Admin > System > Settings if the old format of a single, continuous record is still desirable.

See example: pre 17.5 top, post 17.5 bottom. Using a Military Leave booking (MIL), both records entered using the details shown in the popup screenshot here:

Pre 17.5

Post 17.5

Department OT Information List

The Department OT Information List is a new menu item available in Activities > Shift Adjustments > Department OT Information List. This new list view provides a range of overtime eligibility criteria in a filterable and sortable list. The objective is to provide standard employees and administrators alike with a flexible, dedicated list for determining upcoming overtime eligibility, which can be exported and printed as necessary. As an employee, your own name is highlighted for easy identification. Like other Rollcall list views, the list can be sorted by various criteria by clicking on the column headers and filtered by selecting items from the dropdowns along the top. A user profile-based security setting is available to enable this option.

Hide Situation Board codes

It is now possible to hide shift adjustment codes from the employee cards on the Situation Board. This is a requested change to reduce visual clutter on the board and is typically used to hide Staff Move/Transfer codes that occur frequently and have no bearing on employee pay. There is still visual evidence of a changed assignment; a thick orange border has been added in place of the small arrow which indicates changed assignments (see example image below in section 5.2), but the blue code tag is hidden from view. Activity details for hidden codes are still available in the employee popup Activities tab on the left, and everywhere else activity records are displayed such as the Activities menu.

5.2 CHANGED FEATURES

Employee popup overhaul

The employee popup is central to a variety of Rollcall functions, and in this release, it has undergone some significant changes to resolve issues reported by customers and to deliver a better user experience. The Activity Summary is reviewed above in Section 5.1, what follows here is a list of other changes:

- The Adjust From field has been removed from the Shift Adjustments tab. This field was the source of issues with record creation which was confusing to users since it provided a second set of fields to change time and date. Its removal simplifies the record creation process and prevents several scenarios that would lead to errors.

- The Assignment field was changed to always depict the employee's permanent assignment, so even if they are moved to another vehicle for staffing or coverage purposes, it is always easy to reference their typical assignment. Previously the field changed based on where the employee was transferred, providing redundant information.

- Removed several unused items such as the vacation limit indicator, the Clocking Records tab and the Vacancy Cover tab.

- The Accruals table, which displays any accrual balances the employee has for vacation, sick time, etc. is now on the left side of the tab and is collapsed by default. This saves space and is easier to digest visually, and the table can be unrolled to view accrual balance details if desired.

- The popup can be moved and resized freely, and the elements onscreen resize dynamically so the view is never distorted.

New windows for list views (saves filter selections)

In previous versions of Rollcall clicking on a record to view the details while in a filtered and/or sorted list brough the user to a new page, and when the user returned to the original list view, any filter or sorting selections were reset and had to be re-selected to get the same data back. This was frustrating and extremely cumbersome if the user needs to view details for more than one record.

In 17.5, clicking on a record in any Activities menu list view now opens the details page in a popup window. This means the user can simply close the window when they are finished viewing the details, and their filter and sort selections are retained. If a change is made in the details window, the list view will update appropriately when the window is closed.

Dynamic search

Another improvement to list views is dynamic search; in 17.5, typing into the Search window in any Activities list view filters the list as you type, eliminating the need to completely type out the search term and click the Search button.

17.5 also eliminated paged lists, so instead of needing to click and load the next page, the entire list of records is now immediately accessible.

New location for notification settings

User notifications settings used to be buried in an Admin menu that required several clicks to access under Admin > Employee > Profile > Notifications Settings. This was a bit challenging to find, and cumbersome for administrative users changing notification settings for a group of users.

To make these setting smore accessible, they have been moved to the employee sidebar accessed by clicking on any employee (see image to right).
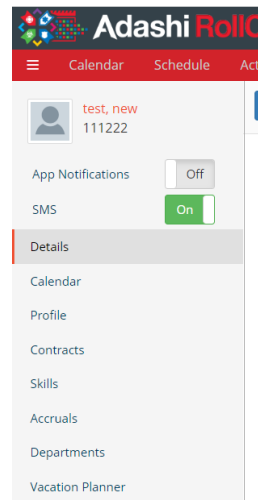
Additions to API

The Rollcall API has been improved, and can now provide staffing data in real time, or for any point in the future. The API also provides additional staffing data such as activity codes and on-duty time. If you would like more information about this API or assistance making use of it, please contact Adashi support.
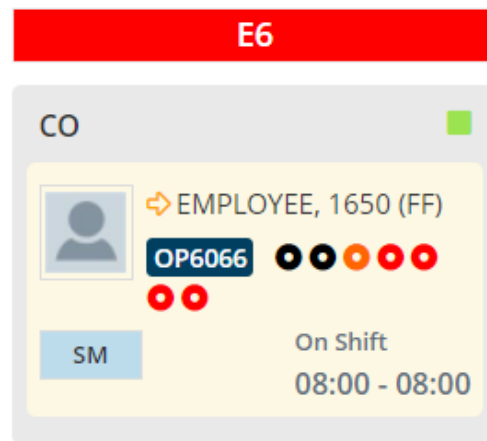
Improved indicator for shift adjusted employee

The shift adjustment indicator that appears on employee cards on the Situation Board has been improved to be easier to see. Below on the left, you can see an example of the new indicator, the thick orange border around the card. On the right is the old indicator, a small orange arrow that was easy to miss.
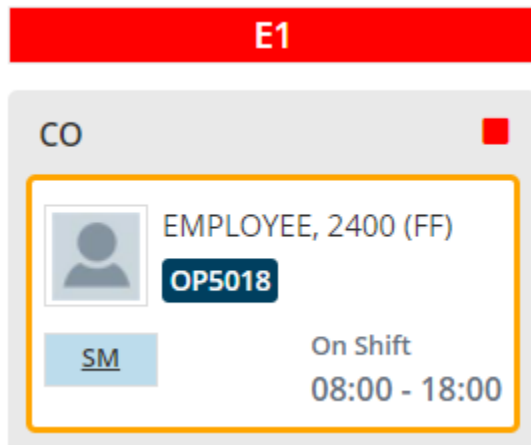
New   Old

Requests on calendar

Pending requests are now viewable on employee calendars. In previous versions of Rollcall, only official activities showed up on calendar as a blue line item. In 17.5, requests pending approval appear with an orange line, as shown here:

Multi-hire from same OT offer

Previous versions of Rollcall required that an offer for overtime be closed when an employee was selected and hired. This meant that any additional hires that would use the same response list required the creation of a new offer, with the exact same parameters as the first offer. To substantially simplify the process of hiring, it is now possible to make multiple hires using the same overtime offer. This means an administrator could send the offer, hire the first qualified respondent, and then leave the offer open and hire additional respondents later in the day if the situation called for it.

The process of closing an offer has also been separated from the hiring process, meaning administrators can close the offer without making another hire, or hire as many employees as necessary without having to close the offer. An explanatory video demonstrating this revised process will be made available along with these release notes, and on the adashi.com website, which is also accessible via the Help menu which is accessed from any page by clicking on the ❓ icon in the top right corner of the page.

Mobile reg code added to Help menu

Customers periodically ask us to remind them of their department's mobile app registration code, since there was no place it was listed. That changes in 17.5; the code is now available in the Help menu introduced in 17.4, which is accessed from any page by clicking on the ❓ icon in the top right corner of the page.
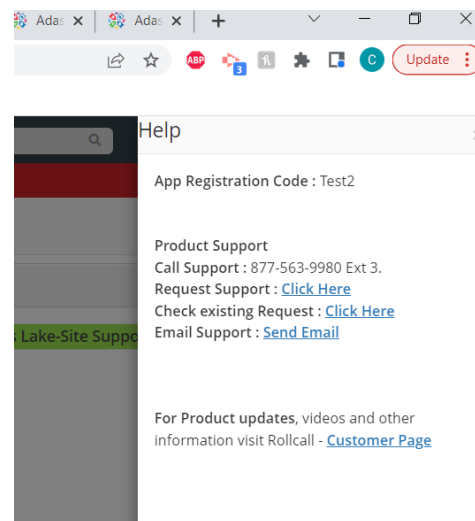
Improvements to contract edits

A variety of improvements have been made to contract editing to make the process less susceptible to unintended alteration of records. First, the process now automatically updates Kelly Day records in the background, with no user input required. Second, no shift adjustments or past records will appear in the Edit Contract popup, eliminating scenarios where records are altered unintentionally.

5.3 REMOVED FEATURES

The following features have been removed in this release:

- **Vacation limit indicator on employee popup**
- **Data validation for date fields**
  - Prior to 17.5, it was possible to put Rollcall in an error state by entering invalid dates into date fields. This has been resolved by removing the option for text entry. Instead, dates must be selected from the calendar dropdown, ensuring a valid entry is always made.

6. RESOLVED DEFECTS

The following defects have been resolved in this release:

- ARC-434 – resolved a bug that caused employee on duty times to show incorrectly on mobile app rosters.

- ARC-682 – resolved a bug with auto-logout that did not redirect to the login screen, instead allowing continued user interaction and generating application errors. Rollcall now redirects to login if session expires.

- ARC-695 – resolved an infinite loading issue when Select All was used to select every available employee when sending an overtime offer.

- ARC-697 – resolved a bug that caused incorrect or incomplete data to appear in the Search window on the Situation Board.

- ARC-701 – resolved a bug in the Search window that did not show all off-duty employees when the toggle is flipped from On Duty to All.

- ARC-718 – fixed a display issue that showed a numerical value instead of the day of the week on certain Kelly Day tags on the Situation Board.

- ARC-763/ARC-774 – fixed a bug that caused employees booked off duty to still appear on the Situation Board.

- ARC-768 – when an activity ends at the same time a contract ends, Rollcall was creating a duplicate record. This has been corrected so only one record is created with the correct contract assignment details.

- ARC-769 – fixed carryover configuration issue that set the default shift adjustment code for all shift adjustments.

- ARC-824 – fixed a sorting issue on the Situation Board that listed on duty times in reverse order.

- ARC-827 – fixed an issue that caused registration emails to not be sent to new users

- ARC-829 – resolved a bug that caused shortages to not show on mobile app rosters.

- ARC-843 – fixed a display issue that caused employee images to not appear in Admin > Employees.

- Resolved a bug that prevented shift adjustment edits from taking effect.

- Fixed numerous issues with contracts, including fixing record creation that spans the change of a contract assignment, and a bug that made it impossible to create activities for an employee with an upcoming contract assignment change until the new contract began.

7. KNOWN BUGS AND LIMITATIONS

7.1 GENERAL NOTE

In the Admin section of the program, accessible only with the proper permissions, there is a menu item called Dashboard. Modifying items here can lead to incorrectly altered department data and other errors. Adashi recommends consulting with IT Support rather than attempting to interact with this section.

7.2 ROLLBACK PROCEDURE

In the event of a significant issue with the upgrade, Adashi has a system in place to revert a site to the previous working version. Unfortunately, this means that any new data created in Rollcall between the time of the upgrade and the rollback will be lost. A rollback is a worst-case scenario, and Adashi will do everything possible to prevent such an option from becoming necessary.

8. DOCUMENTATION

As part of your department's purchase of Adashi Rollcall, a set of training videos are made available for you and your employees to learn to use the system. An additional set of videos covering the new features and changes in this update and all previous updates is accessible along with a copy of these release notes here: https://www.adashi.com/rollcall-customers/.

If there is further need for explanation or assistance, please contact us at:

(1) 877.563.9980 during normal business hours and we will be happy to answer your questions, or if required set up a call to address your needs in person.

Revision History

Version	Date	Summary of Changes	Author	Revision Marks (Yes/No)
0.5	4/19/22	Initial revision	Corey Guen	No
1.0	5/13/22	Full descriptions added	Corey Guen	No