



# **ADASHI Systems LLC**

## **ADASHI Rollcall Mobile Apps 2.0**

### **Release Notes**



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# Adashi Rollcall Mobile Apps 2.0 Release Notes

## 1. INTRODUCTION

The document communicates the changes and new functionality in our overhauled 2.0 mobile application releases for iOS and Android.

## 2. ABOUT THIS RELEASE

This is a major revision of the companion iOS and Android mobile applications which serve users of Adashi Rollcall. The release contains new features, including an all-new user Dashboard and landing page, a centralized overtime response module, and myriad improvements to the styling and functionality of the app. The revision accounts for extensive user feedback and a more user-centric design, and aims to substantially improve the day-to-day experience using Adashi Rollcall. Note that there are minor cosmetic differences between versions, but functionally the Android and iOS versions are identical.

## 3. COMPATIBLE PRODUCTS

This product has been tested on the following platforms or with the following products:

- iOS: support for versions between iOS 15.0 and 16.2
- Android: support for versions between Android Marshmallow (6.0) to Android 13

## 4. RELEASE / DEPLOYMENT PROCESS

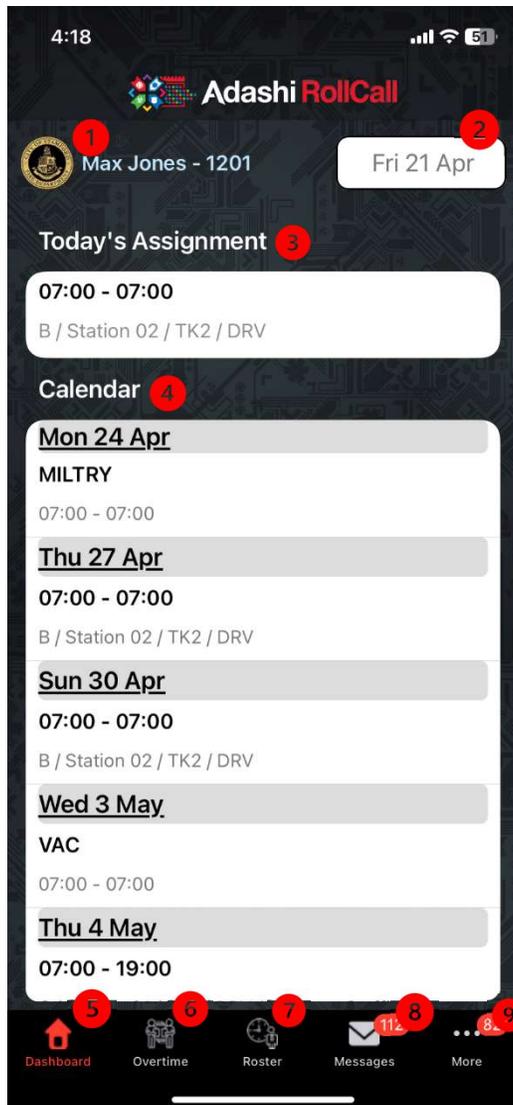
### 4.1 PROCESS

The mobile applications are downloadable from their respective platforms' app stores (iOS from Apple's App Store, Android from Google Play Store). Many users have automatic updates enabled on their devices, and in these instances no action is required to update to the new version, the device will simply auto-download the update when it goes live. For users who do not have automatic app updates enabled, the app can be updated by visiting the Adashi Rollcall storefront page.

Access to a link with a copy of these release notes will be provided prior to the deployment. A walkthrough video taking users through the important changes and how to use new features will autoplay within the app upon first access after updating the version. This walkthrough can be skipped and viewed later in the Settings module.

## 5. FEATURES

### 5.1 NEW FEATURES



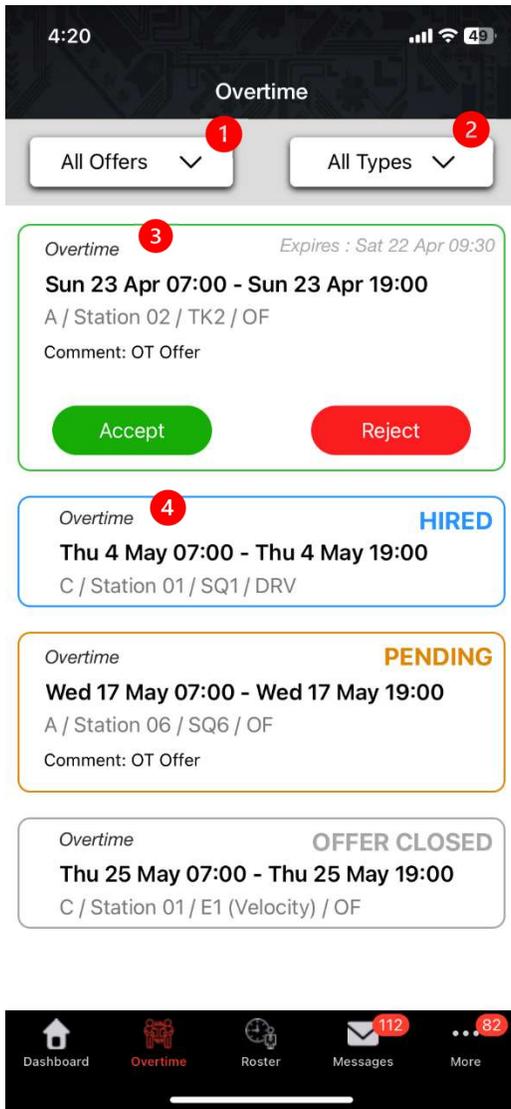
#### Dashboard Module

The Dashboard is the new landing page for Rollcall mobile users. Compared to the flat list of modules in the previous version, the Dashboard provides key duty schedule information tailored to the user. The Dashboard can be returned to at any time from anywhere in the app by tapping the Dashboard icon in the lower left corner of the navigation bar.

#### Elements

1. User's Name and Service Number
2. Today's date
3. Today's Assignment – This field populates with duty information specific to today's date. If the user is on duty, shift timing and assignment details will show here, including any shift adjustments. If the user has time off, the relevant code will display along with the timing. If the user is off duty, this section will simply read, "OFF DUTY". This section can be tapped to enter the Roster module, which depicts staffing across the department organized by station and vehicle.
4. Calendar - The Calendar section is a condensed look at the next 14 days of activity. For brevity, regularly-scheduled off duty days are not listed. This means the user sees the next two weeks' worth of regular duty, shift adjusted duty, and bookings. Tapping on this section will take the user to the full Calendar module.
5. Dashboard icon – tap to navigate to the Dashboard from anywhere in Rollcall

6. Overtime – tap to navigate to Overtime from anywhere in Rollcall
7. Roster - tap to navigate to the Roster from anywhere in Rollcall
8. tap to navigate to the Messages inbox from anywhere in Rollcall
9. tap to navigate to the More menu, where you will find the Activities, Accruals, Calendar and Notifications modules, as well as Settings.



## Overtime

The Overtime module is a new, centralized place to view and respond to open overtime offers, and track progress to resolution for offers the user responds to. Previously, offers came to the user via Messages and the response mechanism was found within this message. This made it near impossible to keep track of which offers had been responded to and to find new ones; the Overtime module provides a clear, central visual representation of available opportunities and status.

### Elements

1. Offer filter – this filter allows the user to filter open offers by status: Open (awaiting Acceptance or Rejection), Pending (responded and awaiting resolution), Hired (user was selected for the opportunity), Offer Closed (user was not selected for the offer), and All.
2. Type filter – this filter allows the user to distinguish between standard overtime and special events. Your department may or may not use the special events feature, but if you do, Special Events present with a Volunteer option, and a Withdraw button should the respondent wish to remove themselves from consideration for the opportunity.
3. Open Offer – each box represents a different overtime offer. Each offer contains a date and time range, duty details, comment (if applicable), expiry time and Accept/Reject buttons. If the user Accepts, the offers changes to Pending; if the user Rejects, the offer is removed from the module to avoid clutter.
4. Responded Offer – once the offer has been accepted or rejected, the expiry time and response buttons are replaced with a status, as described above. If an offer shows Hired, that overtime record will now appear in the user’s Dashboard, Calendar and Activities modules. Once any offer’s end time has passed (in the example, after 5/4 at 19:00) the offer is automatically removed from the module to avoid clutter.

## 5.2 CHANGED FEATURES



### Roster

The Roster module has been streamlined to improve presentation. Stations are still expandable to view roster details, and vehicles with staffing-level color coding are still viewable in expanded and collapsed views.

The font size has been increased for legibility, personnel’s full names now display, and position and timing information has been added to shortage, bringing the Roster closer to the information displayed on the web’s Situation Board.

For personnel on the roster, shift times are now only shown in the event of a booking or shift adjustment that changes their standard assignment. This makes it easy to spot nonstandard duty situations and identify staffing gaps, while personnel on regular assignments are presented minimally to avoid visual clutter. Shift adjustment codes will be displayed between personnel names and on-duty times if applicable.

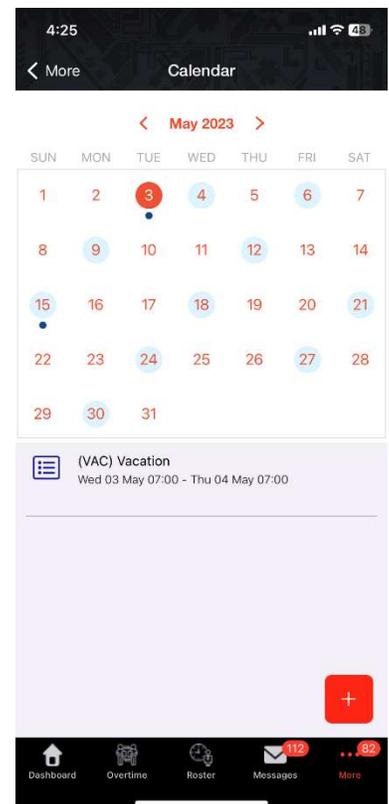
Finally, a calendar-based selection interface is now available to change the Roster date. Previously this required tapping through days one-by-one; now it is possible to jump between any date with a few taps.

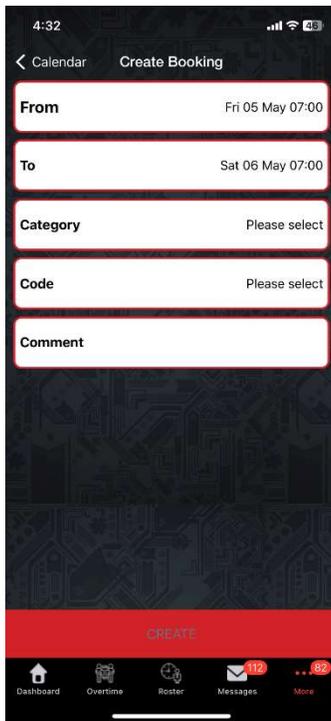
### Calendar

The Calendar interface has been updated with improved styling. Tapping days to view duty information no longer opens a new tab, and instead displays activity details in the white space below the Calendar.

Jumping between months has been made better with the introduction of a month and year selector, accessible by tapping the month at the top of the Calendar. Tapping the arrows or swiping left and right to move to the next or previous month remains possible.

Pending requests are now displayed on the Calendar, with an orange dot to indicate the status is pending supervisor approval.





## Requests

The styling of the request interface has been updated to improve the user experience. The Shift Adjustment option has also been relabeled to Trades to reflect the

Code access is now properly restricted based on user permissions so that users will not have the opportunity to select codes they do not have request permissions for.

The time and date fields now adjust in unison, so if the user changes the date in the From field, the To field automatically adjusts to prevent invalid request parameters from being submitted, and no longer requires extra inputs to set the correct request length.

## Activities

The Activities module combines what were previously separate Shift Adjustments and Bookings modules. Now all user activity records, including pending requests, are visible in the same list interface.

## Messages

Conversely, the former Messages inbox has been split for a more tailored experience. Messages now contain only person-to-person communications. This includes user to user IM messages (for coordinating trades, checking availability etc), and mass messages sent by schedulers and administrators to groups of personnel. Messages to other users can also be composed and sent here.

By popular request, messages and notifications can now be marked as read or deleted in bulk, using the new Edit option in the upper right corner of the page.

## Notifications

The new Notifications module by contrast is where all system-generated notifications can be found. These are notifications generated by certain actions, such as booking creation, request approval/denial, and overtime offer notifications. Previous versions facilitated overtime offer response directly in these messages, which was difficult to keep. OT offer notifications now redirect to the new Overtime module.

### 5.3 REMOVED FEATURES

Roster – rotation selection is now constrained to the user’s rotation, removing a little-used feature that did not provide value to the user.

Calendar – The Location calendar for viewing an entire station’s Calendar has been removed to better focus on the user’s personal needs. The Location Calendar was difficult to read and not used frequently.

## 6. RESOLVED DEFECTS

Along with the improvements noted above, substantial backend changes and improvements have been made to ensure a smoother, more reliable user experience in Rollcall’s apps. Incidents requiring the user to log out and back in should be minimal to nonexistent, a common issue seen in previous versions of the applications.

## 7. KNOWN BUGS AND LIMITATIONS

A few known issues are still being addressed and will be resolved in an upcoming patch.

- Trade records currently lack duty details for the user who has traded on duty. A resolution for this will be available in a patch soon.
- Unread notification counts will not update properly under certain circumstances on iOS. Those circumstances are when the app is running in the foreground and a new notification comes in, and when the app is in the background and a user taps a push notification to enter the app. The relevant notifications will be present in their respective inboxes however.
- Unoccupied vehicles will not appear in the Roster on Android.

## 8. DOCUMENTATION

Given that this release represents a major revision to the applications, we expect a minor adjustment period for regular users, and our support team will be ready to field any issue reports once the new versions are available.

As part of your department’s purchase of Adashi Rollcall, a set of training videos are made available for you and your employees to learn to use the system. An additional set of videos covering the new features and changes in this update and all previous updates is accessible along with a copy of these release notes here:

<https://www.adashi.com/rollcall-customers/>.

If there is further need for explanation or assistance, please contact us at:

(1) 877.563.9980 during normal business hours and we will be happy to answer your



questions, or if required set up a call to address your needs in person.



## Revision History

Version	Date	Summary of Changes	Author	Revision Marks (Yes/No)
1.0	4/27/23	Initial revision	Corey Guen	No