



ADASHI Systems LLC

ADASHI Rollcall

18.0

Release Notes



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Adashi Rollcall 18.0 Release Notes

1. INTRODUCTION

The document communicates the changes and fixes made in this release for Adashi RollCall version 18.0. It also documents known problems and workarounds if applicable.

2. ABOUT THIS RELEASE

This is a maintenance release containing numerous bug fixes and improvements to existing features, including some adjustments to recently introduced features which make behavior more intuitive, and a long-requested addition of push notifications for messages sent between personnel.

3. COMPATIBLE PRODUCTS

This product has been tested on the following platforms or with the following products:

- Google Chrome v101 and newer on Windows 10, 8.1

4. RELEASE / DEPLOYMENT PROCESS

4.1 PROCESS

An Adashi Systems tech support representative will contact the person designated as your primary contact to schedule a deployment time. A notice will be provided 24 hours before planned site maintenance, and again just before the site comes down. Deployments typically take less than thirty minutes, and the site will work without further customer input upon reactivation.

Access to a link with a copy of these release notes and other documentation or videos if relevant will be provided with the deployment.

5. FEATURES

5.1 NEW FEATURES

Data Import Wizard

An explainer document will be made available going into greater detail on this feature. The import tool allows admin users to fill out spreadsheet templates (downloadable from the Import Wizard page in the Admin > Tools > menu) to bulk import new users, bookings, shift adjustments and personnel skills. This renders the process of adding vacations at the start of the year or a tranche of new personnel to Rollcall much more efficient, and the tool features built-in validation to ensure records are entered with viable information.

Username Recovery

The login page now features an option to enter an email address to recover a forgotten username, which functions very similarly to familiar password recovery options in Rollcall and other applications.

5.2 CHANGED FEATURES

Notification Rules - Shift Adjustments

Rollcall has always had a notification tool which can be configured to notify specified users anytime a shortage or a booking is created for a specified combination of location(s), shift(s) and rotation(s). 18.0 adds shift adjustments to these rule creation options. To set a shift adjustment rule, navigate to the rule administration page in Admin > Tools > Notifications. Press New in the upper left corner and select Shift Adjustment Notification from the first dropdown. From here, options are the same as with booking notifications: specify rotation, choose who should be notified, whether the notification should trigger for requests or approved shift adjustments, and which codes should trigger the notification.

Kelly Day Administration

Prior to 18.0, Kelly Day administration was challenging and tethered to personnel contract, which meant that any change to Kelly Days necessitated editing the personnel contract. Compounding the difficulty was the need to edit each personnel member individually. The new Kelly Day page in Admin > Employees severs the relationship between Kelly Day and contract, making all Kelly Day assignments viewable in a convenient list, and allows Kelly Day assignments to be managed and modified in bulk.

Freezing OT Counts

A minor change in service of maintaining historical references, this change freezes overtime hours/counts in the Activities > Overtime Management > Repair Jobs view. Prior to 18.0, if a union grievance or other motivation required a user to review past OT offer eligibility, the data would no longer be relevant, as OT Count and Hours would continue to update as new OT was served. Freezing keeps count and hours the same at the point of first hire in the offer in question, meaning the closed OT offer record forever remains an accurate representation of OT eligibility at the time of the offer, and decision making can be reviewed with accurate data.

OT-Related Notification Improvements

1. We received numerous complaints over the years about the lack of clear descriptions related to invalid OT offer responses, which were all met with a generic “Reply Time Expired” notice, regardless of the actual cause of the invalid response. Each reason for an invalid response (listed below) is now described in the response messages. Invalid responses can be triggered by the following conditions:
 - a. Response time set by the admin has expired, but offer remains open
 - b. Offer is closed
 - c. Offer is deleted
 - d. SMS response format is incorrect
 - e. SMS response received more than 24hrs after offer sent
 - f. Phone number does not match system expectation
 - g. Phone number is in use by more than one user
2. When deleting or closing an OT offer, the option to notify respondents is now available, and will inform recipients of the offer of the deletion or closure, preventing confused users responding to invalid offers.
3. Resolution Reason is now included in the closure notifications, providing users with more context for the loss of an overtime opportunity.

Vehicle reordering

The order of vehicles within Stations on the Situation Board can now be modified. This can be accomplished by navigating to the Admin > Vehicles > Vehicles menu. From there each vehicle can be assigned an Order value, which appears in the rightmost column. Order is determined by station, so if there are 5 vehicles in Station 1, those vehicles can be numbered 1-5 to set the order of appearance from left to right, top to bottom.

6. RESOLVED DEFECTS

The following defects have been resolved in this release:

1. Resolved a bug which prevented booking requests from being exported to Excel or CSV files.
2. Resolved a minor bug causing custom count boxes on the Situation Board to persist beyond closure of the details window.
3. Resolved a bug that reverted edited contract times to 00:00 and prevented further alteration.
4. Resolved a bug that required the Situation Board to be refreshed in order to see shortages.
5. Resolved a bug preventing successful trade requests from mobile apps.



7. KNOWN BUGS AND LIMITATIONS

7.1 GENERAL NOTE

In the Admin section of the program, accessible only with the proper permissions, there is a menu item called Dashboard. Modifying items here can lead to incorrectly altered department data and other errors. Adashi recommends consulting with IT Support rather than attempting to interact with this section.

7.2 ROLLBACK PROCEDURE

In the event of a significant issue with the upgrade, Adashi has a system in place to revert a site to the previous working version. Unfortunately, this means that any new data created in Rollcall between the time of the upgrade and the rollback will be lost. A rollback is a worst-case scenario, and Adashi will do everything possible to prevent such an option from becoming necessary.

8. DOCUMENTATION

As part of your department's purchase of Adashi Rollcall, a set of training videos are made available for you and your employees to learn to use the system. An additional set of videos covering the new features and changes in this update and all previous updates is accessible along with a copy of these release notes here:

<https://www.adashi.com/rollcall-customers/>.

If there is further need for explanation or assistance, please contact us at:

(1) 877.563.9980 during normal business hours and we will be happy to answer your questions, or if required set up a call to address your needs in person.



Revision History

Version	Date	Summary of Changes	Author	Revision Marks (Yes/No)
1.0	1/15/2025	Initial revision	Corey Guen	No